

Bold & Reeves

Raising the bar in prestige property management services

When it comes to managing London's finest properties on behalf of their clients, Bold & Reeves are constantly striving to help time-poor homeowners manage their homes so that fewer things break down and running costs are reduced.

Their service combines the best of what people and technology have to offer; providing attention to detail and an electronic property maintenance log book, complete with a mobile app, so homeowners can see how their homes are being proactively managed.



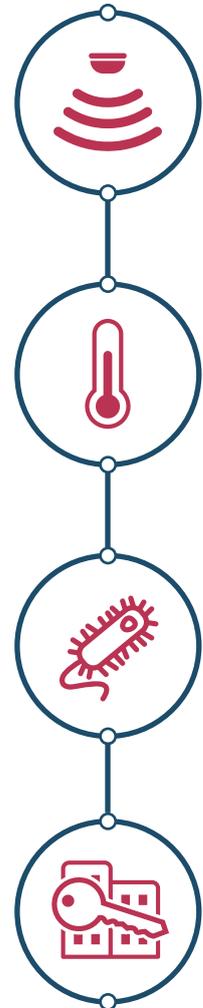
In 2019, Bold & Reeves conducted a survey amongst their clientele to discover more about their concerns and issues. Ninety percent responded to say that they wanted less stress in their lives, especially when it came to owning and managing multiple properties. So Bold & Reeves have risen to that challenge by partnering with Shepherd to introduce two additional services supported by Shepherd's innovative technology: boiler monitoring and remote property management.

“ At Bold & Reeves, we believe in three core principles: convenience, peace of mind and value, which is why Shepherd is such a perfect partner for us. These new services are very cost effective. They give our clients great peace of mind that if anything happens while they are away, Shepherd will detect it as soon as it happens and alert us straightaway. That means fewer things should break down and if they do, we can respond quickly, so maintenance running costs are reduced. ”

Bill Shipton, Managing Director, Bold & Reeves



BOLD & REEVES
LONDON



Get in touch
info@shprd.com
01494 739 015
shprd.com

Boiler Monitoring Service

After time away, coming back to a cold house or water leaks is certainly stressful. Whether simply resetting the boiler fixes the problem or it requires finding a local plumber available to come and repair it, the experience is best avoided! To give their clients the peace of mind that they'll be coming home to a warm house, Bold & Reeves introduced a boiler management service. Remote wireless sensors fitted to the boiler and pipe work send data to the Shepherd 24/7 monitoring platform. This means that if the boiler fails due to a drop in pressure or there's a water leak for example, alerts automatically trigger an alarm and Bold & Reeves can check what's happened and if a plumber is needed, all before the client is even aware there's a problem.



Remote Property Management Service

As the Shepherd platform is capable of much more than just monitoring boilers remotely, Bold & Reeves have introduced a second service, Remote Property Management. In this case, the remote wireless sensors can be installed wherever they are required to monitor and protect the building and its contents. For example, this may include monitoring humidity and temperature in all or selected rooms to protect valuable artefacts, antique carpets and works of art, or even remotely monitor the swimming pool water to ensure it is free from Legionella.

For both services, every incident is included in the client's property e-log, so they can see what's happened and how it was resolved, without them needing to be involved, which provides valuable peace of mind.

“ No-one wants the stress of coming home to find that their boiler has broken down while they were away. Shepherd believe that prevention is always better than cure and so we are delighted to be partnering with Bold & Reeves. Together, we are offering a service that takes property management services to a whole new level.

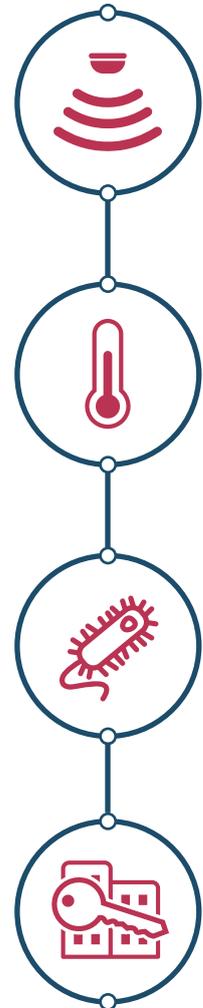
Our smart building management technology uses wireless sensors to record and monitor that everything is in order, 24/7. Shepherd's analytical 'brain' learns to sense danger, risk and irregularity in your building.

As well as monitoring boiler with the aim of preventing breakdowns, the technology can also detect water leaks and even test for Legionella in swimming pools. This means that Bold & Reeves clients can relax wherever they are knowing they have an exceptional property management service.

Stephen Chadwick, CEO, Shepherd



BOLD & REEVES
LONDON



Get in touch
info@shprd.com
01494 739 015
shprd.com